Office of Water Quality 5301 Northshore Drive, North Little Rock, AR, 72118

## Dear Madam/Sir

RE: Response to inspection performed by Michael Young on February 2, 2022 at City of Crossett Wastewater Facility pertaining to by-pass event reported on January 20, 2022

As stated in Mr Young's report, operator error was the reason for the by-pass event occurring. We have taken several steps to correct this and avoid a by-pass in the future.

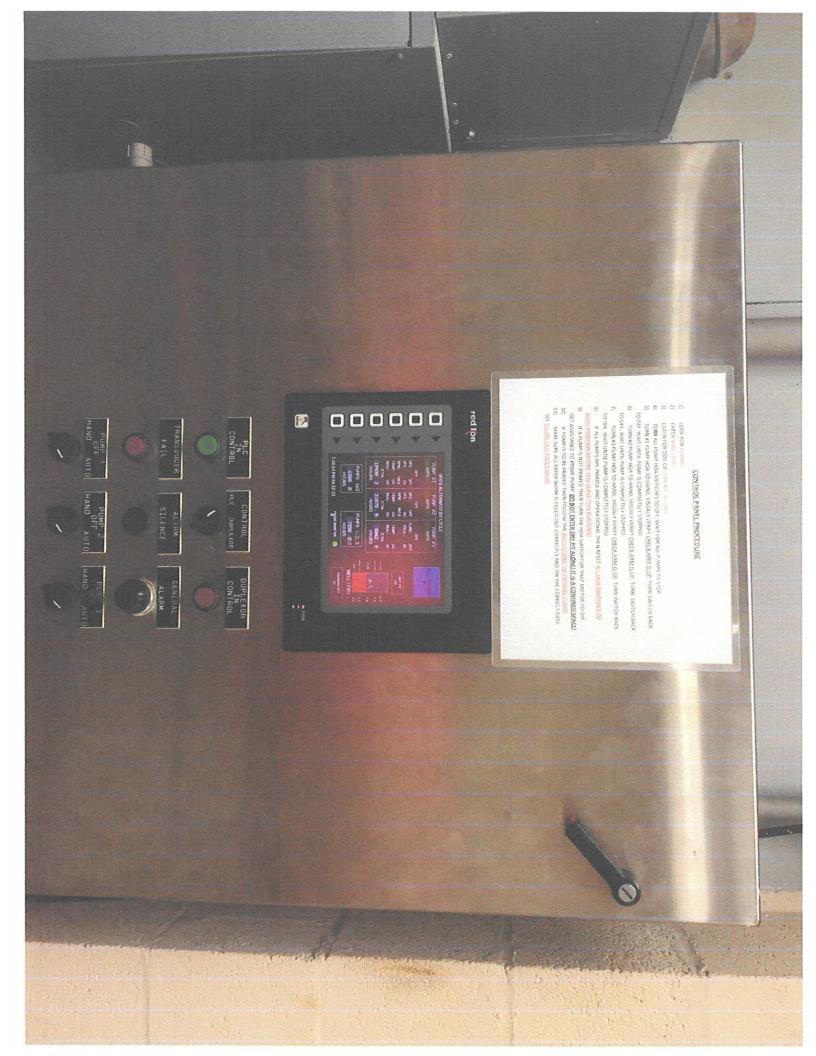
- 1) The employee involved in the event was immediately reassigned to a different dept.
- 2) Remaining employees were given a refresher course on the process of monitoring the pump stations.
- 3) Reminder signs were printed and placed in three different loactions in pump house to help operators in remembering to make sure all pumps are operational as they leave.
- 4) We are upgrading our telementary system so we can have better access to our system during off times. Example: Our new system will allow us to access the system by cell phone

so we can check water levels visually as well as audible.

- 5) We also installed a locking system on our effluent pipe immediately exiting our pump house to prevent over flow in case we have a complete shut down of our system.
- 6) In the case our system shuts down we do have an on site generator.

Pictures are attached to email

Thank You
Jeff Harrison
Public Works Director
City of Crossett
Office: 870-364-4830









STOP

DID YOU COMPLETE ALL PAPER WORK

ARE ALL PUMP CONTROLS IN AUTO

OPERATING PROCEDURES

OPERATING PROCEDURES



